

Tipping Truck Terms & Conditions

Goods will be delivered to the roadside adjacent to the delivery site. If at the Customer's request, the delivery vehicle leaves the road and enters the delivery site, the Customer is responsible to provide a suitable and safe access for the Company.

The Customer agrees to any costs associated with the vehicle and products which are returned or diverted as a result of the Customer failing to provide suitable and safe access to the delivery site.

Where the Customer is not present at the delivery site or is not available to sign the delivery docket, the signature of the driver on the delivery docket shall be prima facie evidence of delivery to the Customer of the products and quantities described

If the Customer is not present at the delivery site, the goods may be unloaded at that location, in which case the Company will no longer be responsible for loss or damage to the goods.

A waiting time or hourly hire surcharge may apply when a delivery vehicle is unable to unload promptly and without delay upon arrival at the delivery site.

If any goods are delivered on pallets, the pallets remain the property of the Company. The Customer may be charged for such pallets by the Company and once returned, the Company will give a credit when pallets are returned in good condition.

Unless prior arrangements for credit have been made, payments of goods and/or services is due in full before delivery. Where there is multiple loads, full payment must be made prior to the unloading of the first delivery vehicle.

If the Customer believes that the goods, services and/or pricing supplied do not conform with the order placed, the Customer shall notify the Company within 24 hours, detailing the way in which the delivery and/or delivery docket does not conform.

Failure to give such notification within 24 hours of the time of supply or date of invoice (as applicable) shall raise the inference against the Customer that the goods are in accordance with the order and quotation

The Customer shall be deemed to have accepted the goods as supplied if it fails to keep the goods in condition they were in when supplied or declines reasonable request from the Company to inspect the goods.